



RefectoCil
EYELASH LIFT
FAQs

FAQs

1. How can I prevent the lashes from coming loose during the treatment?

Use a **sufficient amount of Glue** to fix the lashes on the Lifting Pad. When they are fixed, wait a minute before you apply Lashperm so that the Glue can **dry completely**. If your fingers come in direct contact with the lashes, please make sure they are dry and not sticky.

2. Where should I apply the active ingredients?

A soft and horizontal stripe of LashPerm & Neutralizer should be applied starting from the middle going down to the lower part of the lashes. Leave the tips completely uncovered.

Tip: Use the broadside of the brush for faster application.

3. Why is it not necessary to apply the active ingredients to the entire lashes?

It is not necessary because we are talking about a chemical process which takes place inside the hair. Even though both active ingredients, LashPerm and Neutralizer, are only applied to the lower part of the lashes, they enter the hair evenly.



Applying LashPerm

4. How do LashPerm & Neutralizer work?

Our hair fibers are held together by 3 bonds (so-called bridges):

- a. hydrogen bonds
- b. salt bridges
- c. double sulfur bridges.

The hydrogen bonds and sometimes the salt bridges can be dissolved by water.

For example: If you turn your hair on a curler when wet, the bridges recombine when drying and stabilize the shape until the next hair wash.

1st step: REDUCTION with Lash Perm (1)

Double sulfur bridges are the most stable bridges in the hair. They are dissolved by the Lash Perm (1) due to the reducing agent -> ammonium. The Lash Perm (1) softens the keratin (the own hair substance) and the curvy Lifting Pad ensures the transformation.

2nd step: OXIDATION with Neutralizer (2)

After Lash Perm (1) has been removed carefully, the Neutralizer (2) must be applied to close the double sulfur bridges. The bridges have been repositioned and the transformation is now stabilized.

FAQs

5. How do I choose the correct size of the Lifting Pad?

There are three different sizes of Lifting Pads:

S: strong lifting effect; especially for short lashes or a dramatic effect

M: natural lifting effect or for medium long lashes

L: discreet lifting effect or for very long lashes

Info: If you look at the different sizes of the Lifting Pads from the side, you will see that the curvature is different in width. This curvy part makes the difference! It is extremely

important to choose the right size to receive the customer's desired result.

Tip: The shorter the customer's lashes and the stronger the desired lifting effect, the smaller the required pad

6. How do I fix the lashes on the Lifting Pad?

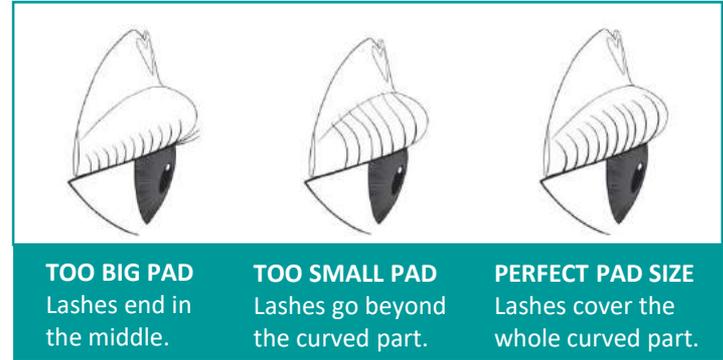
Apply the glue **liberally** to the first part of the pad and also on to the first part of the lashes. Wait for 15 seconds. Then fix the first part. Repeat this section by section until all lashes are fixed. Wait until the glue is dry before applying Lashperm.

7. Why is it important to let the glue dry?

We work with a very gentle glue. It contains no silicone. The glue itself is a liquid substance, that only has to be combined with oxygen to develop its active ingredients. After approximately 10 – 20 seconds it becomes sticky and is ready to use.

8. Is it possible to wash the face/use care products for the lashes after the treatment?

Of course! The Neutralizer (2) has already closed the sulfur bridges, the chemical process is completed. Chemically treated hair needs strengthening and caring substances to keep it healthy and brilliant. (Styling Gel, Care Balm, Booster...)



Watch the video

FAQs

9. What can be done if the Lifting or Curling effect is too strong?

There are 3 possible explanations for a too strong effect:

- the pad chosen for the treatment is too small
- the active ingredients have been applied not only to the middle and lower part of the lashes but up to their tips
- the application time was longer than 8 + 5 minutes

If an “over-curl” or “over-lift” occurs, the lashes can be straightened again:

1. Use the Silicone Pads to protect the lower lids
2. Apply Lashperm by brushing the lashes downwards, as if you would tint the lashes
3. Leave it on for half of the application time (4minutes).
4. Remove it with a dry cotton swab.
5. Now apply Neutralizer by brushing lashes downwards again.
6. Leave it on for half of the application time (2,5min).

Done!

Another option is to use the RefectoCil Care Balm on the over-curved or lifted lashes.

It is a very oily product and therefore stops the chemical process and weakens it.

For further questions advise your customers to go to the RefectoCil FAQ section: <https://refectocil.at/int/faq/>

FAQ

Your question hasn't been answered? [Get in touch with us!](#)

General topics
 Questions concerning Brow Styling
 Tips regarding Brow Styling Strips
 Tips regarding tinting
 Care
 Questions concerning Lash Styling
 Tips regarding Eyelash Curl
 Tips regarding tinting
 Tips regarding Eyelash Lift
 Care
 Tips regarding RefectoCil Sensitive
 RefectoCil for men
 Tips regarding Beard Styling
 Tips regarding Brow Styling

SHOW ALL

Tinted hair needs care. Does this also apply to tinted lashes and brows?

Questions concerning Brow Styling | Questions concerning Lash Styling | Tips regarding tinting

I have overplucked my brows and they haven't grown back. What can I do?

Questions concerning Brow Styling | Care | Care

Where should the Lashperm & Neutralizer solution be applied?



Questions concerning Lash Styling | Tips regarding Eyelash Lift

My lashes and brows are freshly tinted. How long should I wait before using the Care Balm?

Questions concerning Brow Styling | Questions concerning Lash Styling | Care | Care

How often can I reuse the Lifting Pads?



Questions concerning Lash Styling | Tips regarding Eyelash Lift

I use the Lash and Brow Booster daily. How long does it take until I can see first results?

Questions concerning Brow Styling | Questions concerning Lash Styling | Care | Care

Is it possible that I feel a slight tingle on the skin when applying the Lash & Brow Booster?

Questions concerning Brow Styling | Questions concerning Lash Styling | Care | Care

Can I use the Lash & Brow Booster during pregnancy?

Questions concerning Brow Styling | Questions concerning Lash Styling | Care | Care

What can I do if some individual lashes come off the pad during the Eyelash Lift treatment?

Questions concerning Lash Styling | Tips regarding Eyelash Lift

How can I fix the lashes on the Lifting Pad?

Questions concerning Lash Styling | Tips regarding Eyelash Lift

Size S, M or L – how do I know which Lifting Pad size to choose?



Questions concerning Lash Styling | Tips regarding Eyelash Lift

Can I use RefectoCil Brow Styling Strips on pregnant clients?

Questions concerning Brow Styling | Tips regarding Brow Styling Strips

Why shouldn't eyebrows be tinted after the use of self-tanning lotion?

Questions concerning Brow Styling | Tips regarding tinting

Where are RefectoCil

Where can I purchase RefectoCil products?